

## Superior Court of California County of Riverside

## **PUBLIC NOTICE**

# **INCREASED ACCESS TO PUBLIC SERVICES**

## **Payment Of Fines**

Riverside County Superior Court provides several options to pay traffic and criminal fines.

### **Online Payments:**

Traffic tickets and criminal fines may be paid online with a credit card, debit card, checking or savings account. Paying online allows the public to pay fines without traveling to a courthouse. To pay a fine, request an extension to appear for a traffic citation, sign up for traffic school or request an extension for traffic school, please visit www.epay-it.com.

## **CheckFreePay Payments:**

CheckFreePay allows individuals to pay traffic and criminal fines at hundreds of retail locations located throughout Riverside County. Locations include supermarkets, drugstores, convenience stores and many retail stores. CheckFreePay accepts cash, and debit card payments at certain locations. Payments are transmitted to the court and applied to cases within two business days. Please visit CheckFreePay at www.checkfreepay.com for many convenient locations.

CheckFreePay also allows individuals to utilize online bill pay through their personal checking account at their financial institution or sign up for the service at <a href="https://mycheckfree.com/br/wps?rq=login&slpg=Y&esc=93096239&sp=10001">https://mycheckfree.com/br/wps?rq=login&slpg=Y&esc=93096239&sp=10001</a>.

### **Telephonic Payments:**

Traffic and criminal fines may also be paid over the phone from 5:00 a.m. to midnight, 7 days a week. Payments can be made with Visa, MasterCard, American Express or Discover credit cards or debit cards with a Visa or MasterCard logo, or by electronic check (e-check). To make a phone payment, please call:

### 951-222-0384

### **Mail Payments:**

Traffic and criminal payments may also be mailed to the court.

For <u>traffic citations</u>: Approximately 30 days after receiving the citation, a courtesy notice and payment coupon is mailed that allows payment by a check, money order, credit card or debit card. Visit the court's website at <u>www.riverside.courts.ca.gov/traffic/pymtfines.shtml</u> for mailing addresses.

For <u>criminal cases</u>: Payments may be made by check, money order, traveler's and cashier's check. The case or citation number must be written on the check or money order. Visit the court's website at <u>www.riverside.courts.ca.gov/traffic/pymtfines.shtml</u> for the correct mailing address.

### **Courthouse Payments:**

The court accepts cash, personal checks, traveler's and cashier's checks, credit and debit cards. To avoid waiting in long lines, it is recommended that one of the alternative payment options listed above or the payment drop box located at all of the court locations be used for payments.

# **Self-Help Services**

The Riverside County Superior Court self-help centers provide assistance and education on many legal issues to people not represented by lawyers. The court has six self-help centers that are open daily from 7:30 AM to 4:00 PM. The public can also visit the self-help website at <a href="www.riverside.courts.ca.gov/selfhelp/self-help.shtml">www.riverside.courts.ca.gov/selfhelp/self-help.shtml</a> to access many online resources.

### **Subject Areas:**

The court's self-help services offer assistance in the following areas:

- Family Law
- Domestic Violence
- Small Claims
- Descendents Estate
- Name Change
- Civil Harassment

- Traffic
- Expungement
- Unlawful Detainers (Evictions)
- Mediation
- Conservatorship and Guardianship

### **Workshop Meetings:**

The court also holds self-help workshops aimed at assisting the public with specific legal matters. These workshops are held throughout the county at self-help centers as well as at convenient off-site locations. To learn more about the family law self-help workshops, please visit <a href="www.riverside.courts.ca.gov/cal\_rivfamlawworkshop.pdf">www.riverside.courts.ca.gov/cal\_rivfamlawworkshop.pdf</a> for Riverside and Murrieta meetings or visit <a href="www.riverside.courts.ca.gov/cal\_indfamlawworkshop.pdf">www.riverside.courts.ca.gov/cal\_indfamlawworkshop.pdf</a> for Indio workshops.

# Stay In Touch With Court Updates And News Releases

### **Listsery Emails:**

Listserv is the court's email announcement list. Listserv provides the public with updates on proposed or approved changes in local rules, calendar changes and other events and information affecting the court and its customers. To view archived postings or sign up for future court announcements visit <a href="http://listserv.riverside.courts.ca.gov/">http://listserv.riverside.courts.ca.gov/</a>.

## Facebook Page:

Facebook members can now view updates on job openings and court events from the court's Facebook at www.Facebook.com.

### **Twitter Account:**

The Riverside County Superior Court recently created a Twitter account. Job opportunities and court events will also be distributed by tweats from the court's Twitter page at <a href="https://www.twitter.com/RivSuperiorCrt">www.twitter.com/RivSuperiorCrt</a>.

## **Website Services**

The court's award-winning website offers widespread resources to the public and continually adds services and information. Individuals can visit the website to gather information on a variety of court related subjects or to perform specific functions.

### **General Information:**

Information covering all areas of the court system is available on the court's website such as civil, criminal, juvenile, family law, traffic, small claims, probate, and appeals. Please visit <a href="https://www.riverside.courts.ca.gov">www.riverside.courts.ca.gov</a> and click on the appropriate division.

### **Manage Your Jury Service:**

Comprehensive jury service information is available on the court's website. Prospective jurors can visit the website to view information about their jury service such as driving directions, parking, childcare services, frequently asked questions and to request a postponement. It also provides email addresses and phone numbers for jurors to use if they have any additional questions. To view information on the court's jury services go to <a href="https://www.riverside.courts.ca.gov/jury/index.shtml">www.riverside.courts.ca.gov/jury/index.shtml</a>

### **Complete Legal Forms On-line:**

Many court forms, along with instructions and information, are available online in the following areas:

- Small Claims
- Domestic Violence
- Family Law
- Guardianship

- Child Support Services
- Landlord/Tenant/Eviction
- Sheriff Evictions

After completing and printing the appropriate form, the form can be mailed or brought to the appropriate courthouse for filing. Forms are available at <a href="https://www.riverside.courts.ca.gov/localfrms/localfrms.shtml">www.riverside.courts.ca.gov/localfrms/localfrms.shtml</a>.

## **Request Court Reporter Transcripts:**

The court's website provides an option for electronically requesting court reporter transcripts. For further information and to request court reporter transcripts, please visit <a href="https://www.riverside.courts.ca.gov/crttranscripts.shtml">www.riverside.courts.ca.gov/crttranscripts.shtml</a>.

### **Search Court Records:**

The court allows the public access to court records through its website at a minimal charge. Cases can be searched, viewed and printed online without having to visit a courthouse. The public can view all public documents for civil and small claims, and can view registers of action and minute codes for all non-juvenile case types by visiting <a href="https://www.riverside.courts.ca.gov/publicaccess.shtml">www.riverside.courts.ca.gov/publicaccess.shtml</a>.

### **View Court Calendars:**

The court posts daily calendar information by department and location. To view a calendar, the public can click on the link for the appropriate department and location. All cases for that specific day will be listed with their scheduled times. To view the calendars except criminal, visit <a href="https://www.riverside.courts.ca.gov/calendar.shtml">www.riverside.courts.ca.gov/calendar.shtml</a>. To view the criminal calendars, visit

www.public-access.riverside.courts.ca.gov/OpenAccess/CriminalMainMenu.asp

Sherri R. Carter

Court Executive Officer and Clerk of the Court